

Company policy

Quality, Occupational Safety, Energy Efficiency, Environmental and Health Protection

As companies of the SURTECO GROUP SE we see the high standards and expectations of our national and international customers and partners as both an obligation and a challenge. At the same time, the optimum combination of quality, costs and time is a strategic success factor for us.

We are committed to ensuring that all the products and services provided to our customers and international partners meet a clearly defined standard.

This includes:

- extensive application and product advice
- service-oriented commercial and technical support
- consistently high product quality
- flexible and timely supply
- outstanding workability of our products
- compliance with agreed conditions

We consider our management systems to be the central pillar of our corporate culture. Together with our goal of continual improvement, they form the basis of all our concepts and actions. In this way we generate the highest standards in all our processes for the benefit of our customers, partners and staff as well as the environment.

We achieve these standards through the systematic focus of the entire company on the structures and processes of our Integrated Management System (IMS), which also secures and guides our defined goals.

Our goals consist of the following:

- to create and constantly improve quality
- to minimise any damage to the environment, to counter climate change and
- to optimise our environmental performance on a permanent basis
- to reduce our long-term energy consumption and continually increase our energy efficiency
- to reduce risks for our employees and to promote health and safety at work

The management board ensures that the IMS is constantly being improved and that the planned goals can be achieved. It makes the necessary resources available to that end. It is committed to comply with all legal requirements and any obligations resulting from the business context. All corporate decisions take the demands of quality, occupational safety, energy efficiency, environmental and health protection into account at an early stage. This includes the requirements to be met by suppliers and service providers.

All employees are called upon to offer constant and constructive collaboration on the further development of the Integrated Management System. The necessary awareness and associated responsibility will be supported and promoted by specific training and motivational measures.



Dieter Baumanns



Reinhold Affhüppe