

Corporate Policy

As companies in SURTECO SE, we are committed to meeting the individual needs and requirements of our customers to achieve the best possible outcomes. This enables us to enhance the competitiveness and performance of the individual Group companies.

We make a commitment to

our customers

- by manufacturing high-quality products to meet their requirements,
- by ensuring flexible and punctual delivery,
- by guaranteeing the best possible application and commercial support,

our employees

- by developing their awareness of responsibility, quality and the environment,
- by protecting them against health and occupational hazards,
- by communicating knowledge and expertise through organising advanced education measures and training sessions,
- by integrating them actively in the continuous improvement process.

protection of the environment

- by minimizing our environmental impacts, counteracting climate change and continuously improving our environmental performance,
- by reducing energy consumption over the long term and continuously improving energy efficiency.

The Integrated Management System (IMS) developed against this background creates the necessary structures and prerequisites in order to sustainably strengthen our competitiveness. The executive management ensures that the IMS is continuously improved, the planned targets can be achieved and the necessary resources are available for this purpose. The executive management is committed to compliance with statutory regulations and to the requirements resulting from the company context.

The demands of quality, environmental protection, energy, and occupational health and safety are already taken into account in the process of decision-making for all corporate decisions. This includes requirements for suppliers and service providers. When designing workflows and processes, we continuously assess the capabilities and risks of raw materials, plants, machinery and processes.

Managers at all levels take responsibility for putting the instructions of the IMS into action and reviewing them on a regular basis. They promote the independent responsibility and actions of their employees by providing targeted information, practical inspiration, training and good role models. Each employee bears joint responsibility within the scope of the functions transferred to him or her for the process of implementing the IMS.